

2023

Sustainability statement



Moens Packaging

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Introduction

01

Mission

Moens Packaging supports its customers, working in various industrial sectors, in their search for tailor-made packaging solutions and stock management. This with the necessary respect for the environment and various stakeholders.

02

Vision

Moens Packaging strives to achieve a high level of quality. We want to do this by taking customer satisfaction to an even higher level. It is also our goal to have the widest range in the field of distribution of primary packaging.



Core Values

To fulfil Moens Packaging's mission and vision, we continue to build on our core values.

Reliable Packaging

1. Customer focus

Our customers are companies of different sizes and come from different sectors, this leads to very different needs.

Our goal: delivery reliability, packaging solutions and advice tailored to the customer's specific needs.

Our entire team works closely together to achieve this goal.

Delivering correct, flexible and fast work is key here: we deliver our products to our customers neatly and tidily packaged.

A working atmosphere where it is pleasant to work together is evident in our friendly dealings with our customers and suppliers. We are committed to open and honest communication.

2. Flexibility

Our flexibility is aimed at meeting our customers' needs in the best possible way.

For example, Moens Packaging has a wide range of packaging, which allows us to meet our customers' diverse packaging needs.

In addition, our sales people are so trained that they are able to discuss a multitude of options and alternative packaging (e.g. to meet an urgent packaging need) with expertise.

Our warehousemen do the extra operations that add significant value for the customer such as boxing, printing, labelling, turning buckets over, printing keys with 3D printer,....

Our transport planner will plan and combine deliveries optimally. If necessary, we will schedule a rush delivery.

Thanks to the central location of our various warehouses, we are easy to reach and can deliver our packaging quickly.

3. Knowledge and Innovation

Both internal and external training courses ensure comprehensive product knowledge among our employees. Learning from and with each other. This is why we also organise internal training courses to which our customers are invited. E.g. a training by BVI (Belgian Packaging Institute) on UN legislation or on food contact materials. In this way, we help you always find the right packaging for your product.

Every new employee is assigned a coach and goes through a training plan to acquire the necessary knowledge.

Through our relationships with leading manufacturers and organisations, we keep our finger on the pulse of developments in our market area, so we can respond quickly to new trends. e.g. SUP (Single Use Plastics), BPA (Bisphenol A), PPWR (Packaging and Packaging Waste Regulation), PCR (Post Consumer Recycled) content.

We use a high-performance ERP, DMS and CRM system to automate our business processes, keep track of customer and supplier information, track deadlines and bring uniformity to the way we work.

4. Respect for the environment and each other

Moens Packaging would like to contribute to a liveable future for people and planet. The principle of sustainability refers to the balance between environment, economy and society. We fully contribute in the following ways:

- Products: Reconditioned and recycled products, offering PCR material;
- Company and infrastructure: power consumption and adapted LED lighting, leased bicycles, separated waste streams, solar panels and battery system, clean and pleasant working environment...
- Working methods: constantly looking for solutions in which digital and sustainable innovations reinforce each other (Twin Transition) We achieved SDG (Sustainable Development Goals) Pioneer certification together with VOKA in October 2024.
- Work culture: positive work culture by, among other things, giving praise to colleagues at appropriate times; room for personal development, attention to individual working methods.

Moens Packaging = Reliable Packaging

Sustainability

The operation of our company is based on our mission, vision, core values and our history, these set us apart from others and guide our actions and decisions. We perform our duties in a socially responsible and ethical manner. We respect universal human rights and protect the environment.

We can help each other protect the environment by using reconditioned or recycled packaging where possible



Packaging

Moens Packaging offers you a wide range of ecological packaging made from recycled and reconditioned materials. We can help each other protect the environment by using reconditioned or recycled products where possible.



Post Consumer Recycled HDPE/PP

Plastic waste from consumers is collected, sorted, cleaned and processed into recycled bottles, jerrycans, buckets, drums with bunghole and with lid.



Post Industrial Recycled HDPE/PP

Plastic waste or surplus from the production process is collected, recycled internally and processed into recycled jerrycans, bottles, ... The advantage of this method (in contrast to PCR) is that the chemical structure of the PIR packaging is not affected because it is an internal recycling process.



Recycled PET

Plastic waste or surplus from the production process is collected, recycled internally and processed into recycled jerrycans, bottles, ... The advantage of this method (in contrast to PCR) is that the chemical structure of the PIR packaging is not affected because it is an internal recycling process.



Reconditioned packaging

Metal drums with bunghole and with lid, plastic drums or IBCs are chemically cleaned with a soap solution after which they are inspected to see whether they are leakproof. These packages have the same properties as the new variants. However, they can no longer be used to store provisions. The reconditioned metal barrels can also be cleaned by burning them out after which they are completely cleaned, sandblasted, undented and both on the inside and outside provided with new coating.



Rebottled IBCs

The metal cage around the IBCs is refurbished and chemically cleaned. The plastic insert is made of new materials.



Multilayer plastic drums with lid and with cap

The plastic drums are composed of virgin HDPE and recycled material.

Ecological projects

Together with our customers, we also want to contribute to preserving our habitat and improving our environment, which is why we have committed to various ecological projects.

These projects are committed to protecting our nature & reducing CO2 emissions. For every €10,000 turnover in our Ecological Packaging category, Moens Packaging donates a contribution to an ecological project. Our customers are given the opportunity to view their own contributions to these projects.

2021

Moens Packaging has already achieved 24,61% turnover in ecological packaging. This is good for 600 trees to be planted in our first year partnership with United Packaging Forest

2022

Moens Packaging has realised 24,08% turnover in ecological packaging. This has enabled us to contribute to the purchase, restoration and optimal landscaping of 5,000m² of wetlands in the vicinity of our sites & 293 trees to be planted.

2023

Moens Packaging has realised 24,45% turnover in ecological packaging. Based on this, we were able to donate both to VZW Durme (Non Profit Organisation) for their local project to create an excavation for the bittern and otter. As well as for the construction of our own food forest in Grembergen.

Did you know that the Little Bittern is Europe's smallest heron?

Company and infrastructure

Use of electricity

Keeping our offices and warehouses running requires a lot of power, but this is also an opportunity to provide a "green power solution" for our business. In the warehouses, where possible, our main power supply comes from "Wase Wind", they provide 100% pure wind power and support several wind farms.

Saving energy, but also providing renewable energy sources in our new and existing warehouses is important to us.

Furthermore, we are also making adjustments for a more sustainable infrastructure at each site.

Sustainable infrastructure

Zevensterrestraat 7 Zele

- We installed 112 solar panels on the roof of our warehouse. (2019)
- All lights have been replaced with LED lights. (2023)

Industriestraat 43 Zele

- We installed 108 solar panels on the roof of our warehouse. (2019)
- We installed a wadi. This temporarily retains rainwater, which helps replenish groundwater.

Zeelsebaan 24 Dendermonde

- We have installed 155 solar panels on the roof of our warehouse. (2021+2022)
- We installed a battery and inverter to store our renewable energy from the solar panels. (2022)
- The side walls and roof of the warehouse have been additionally insulated. (2023)
- We removed a part of our parking space (concrete) to turn it into a green space (2023).
- We started planting our own food forest. (2023)
- We are in the process of replacing the old lights with LED lights.

Efforts across the three warehouses

- We have light sensors in the different corridors.
- We have timers for heating and cooling systems.
- We are investing in electric forklift trucks.

We are also looking at the possibility of making some adjustments to provide us with even more green energy or to save even more energy:

- Installing LED lighting in warehouses where this is not yet the case
- Investing in new trucks and trailers with LED lighting
- New office building in Grembergen conforming to the latest energy-saving measures is in progress

A touch of green

To improve the air quality in our offices, we have several plants in the offices, this of course requires a little effort from everyone to take care of them. We also try, wherever possible, to create a green zone in front of or around our warehouses.

Work method

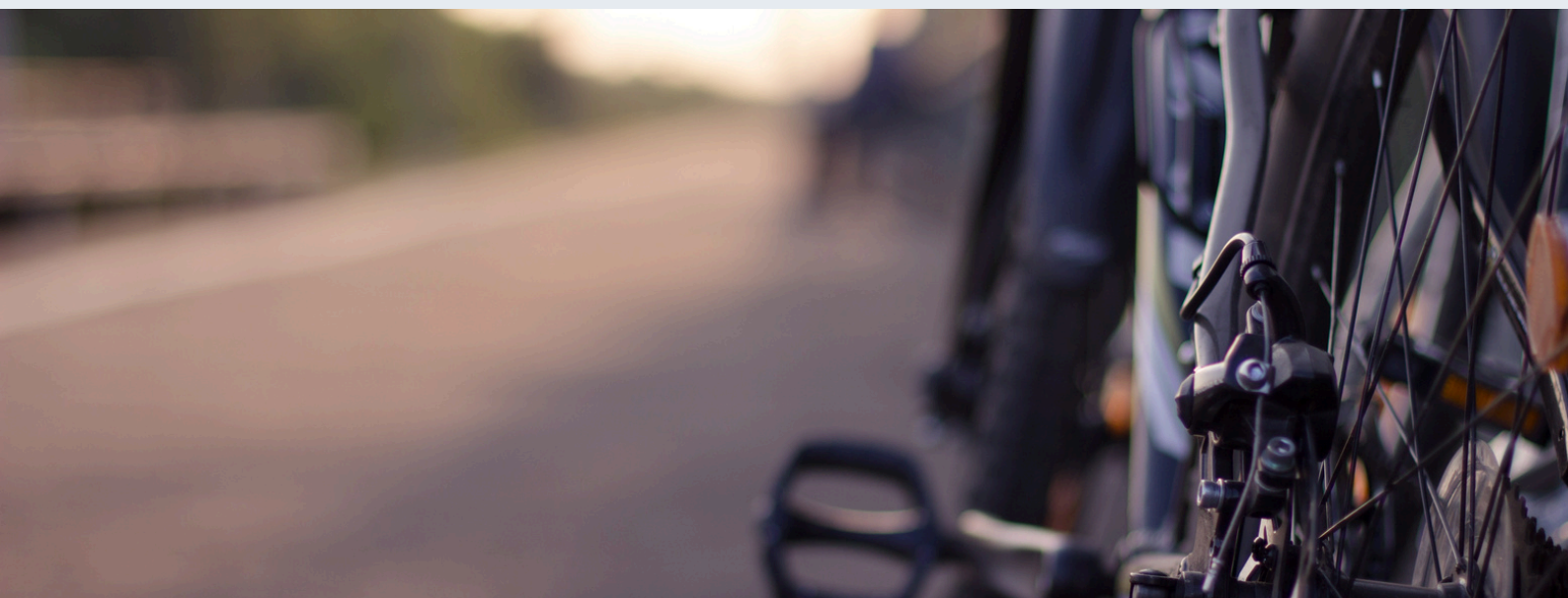
In our day-to-day operations, we have also made some small changes:

- We switched from 20micron film to 15/16 micron film to wrap the various pallets.
- We sort used paper/cardboard and used film because we have a machine for this purpose that compresses it into bales, which we in turn have recycled separately.
- We try as much as possible to combine several deliveries to our customers with collections from our suppliers, thus minimising 'lost' transport where the driver drives around with an empty truck.
- We use recycled paper.
- We have installed a water dispenser in our three sites. This allows us to offer fresh and delicious water and reduces waste.
- Using European averages, we can make a CO2 calculation per packaging (estimate).
- We have mapped scope 1 and 2 of our carbon footprint.

Personnel

We expect some input from our employees to help reduce our impact on the environment:

- Waste sorting: paper/PMD/Rest waste in different bins
- Eco cheques (on top of salary), these can only be used when purchasing environmentally responsible products.
- We offer comprehensive working conditions (group and hospitalisation insurance) and hold regular wellbeing talks.
- Daily commuting
 - Employees coming by bike receive a bike allowance (per km) and since 2023 we try to encourage our employees to cycle even more through bike financing (leasing system for bikes).
 - Bicycles are available for driving back and forth between warehouses that are close to each other.
 - Employees who come to work by train or bus benefit from adapted timetables to match bus and train schedules.
- We invest in internal training and mentor new employees.



Stakeholders

We attach great importance to supporting our stakeholders:

- We collaborate with several sheltered workplaces.
- We support health and well-being initiatives (both internally as externally) such as the collection of plastic caps for guide dogs for the blind and participation in awareness campaigns (The Pink March).
- We offer various training programmes (Dual Learning, Individual Vocational Training, internships, etc.).
- We invest in nature conservation and support local communities and initiatives.
- We have an annual sponsorship budget for sports, culture and local associations.

Charter Sustainable Entrepreneurship

In 2023, we participated in Voka's Sustainable Business Charter. This means that we have drawn up an action plan with at least 10 sustainability goals linked to the 17 Sustainable Development Goals (SDGs). These actions will help us to be even more conscious of doing business and contribute to a more sustainable future.



Internal Materiality Analysis

we have conducted an internal materiality analysis to strengthen our strategic focus and identify our impact on key areas. This analysis comprised four key steps.



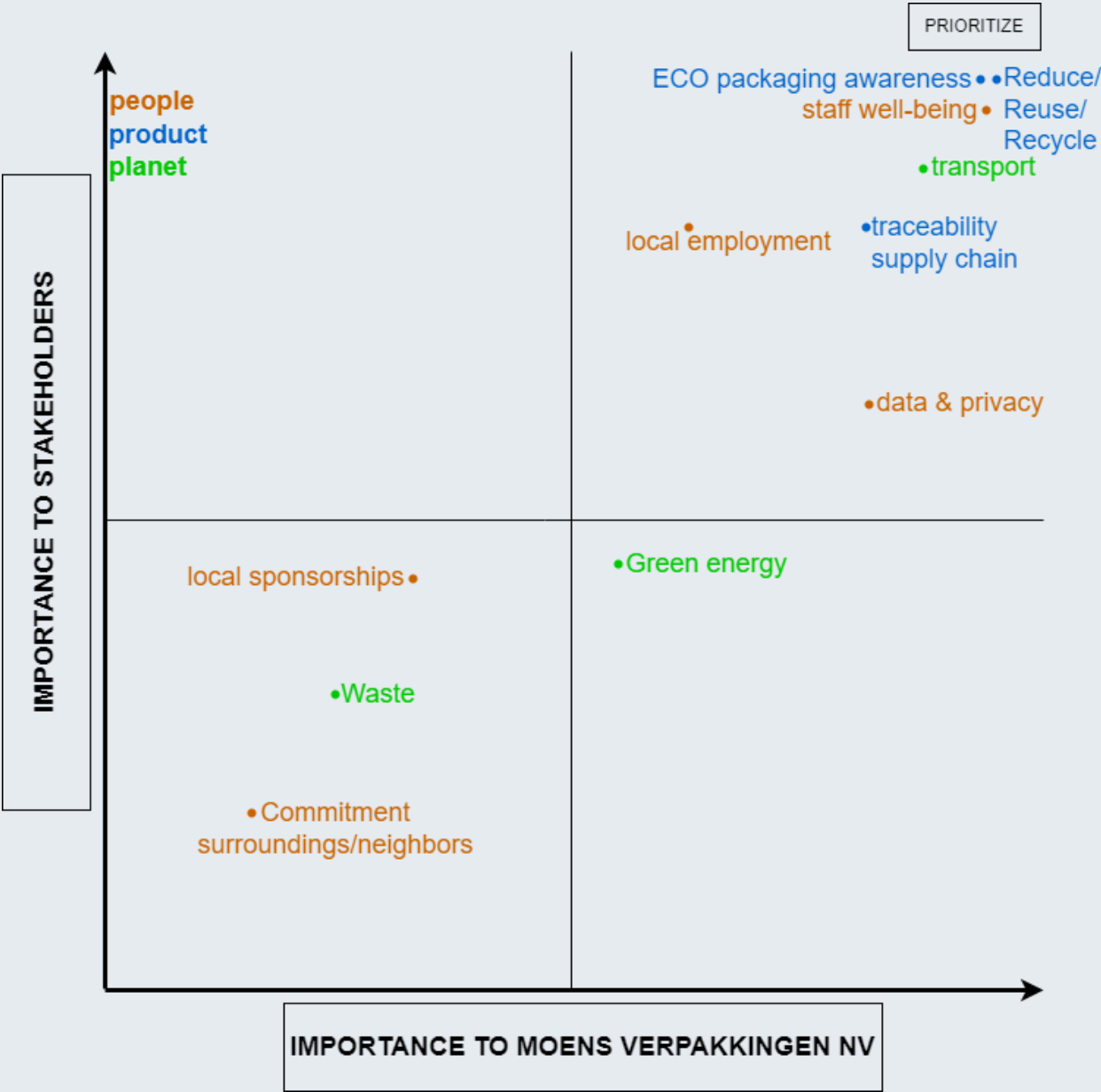
1 **Defining our Core Activities:** We defined our core activities, identifying the processes and practices essential to our business.

2 **Defining our impact:** For each of these core activities, we assessed both the positive and negative impact on the aspects of People, Planet, and Product. This involved a thorough evaluation of our influence on human well-being, our ecological footprint, and the quality of our products.

3 **Evaluation of impact on our business:** We evaluated the identified impacts based on their effect on our business. We categorized these impacts into low, medium, and high levels to prioritize the various issues accordingly.

4 **Evaluation of impact on our stakeholders:** Subsequently, we assessed the same impacts on their effect on our stakeholders, including customers, suppliers, governments, employees, and local communities. This assessment helped us understand which issues are most significant to our key stakeholders.

The results of this analysis will serve as a guide for our future sustainability efforts. We are committed to directing our efforts towards areas that make the greatest difference, both for our business and society as a whole.

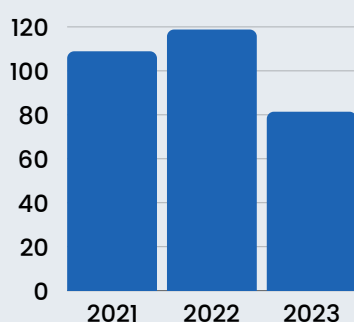


Sustainability KPI

At Moens Packaging, we recognize the urgent need to reduce our environmental impact and drive positive social change. Our KPIs are carefully crafted to transparently track our progress towards a greener future.

01 Residual waste (m³)

Goal 2024: 2,63 m³ / FTE

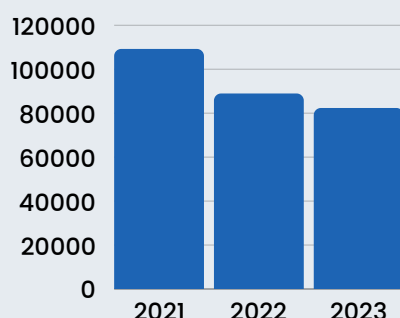


02 Plastic waste

Goal 2024: We have installed a water dispenser in our three sites. By doing so, we aim to minimise the purchase of plastic beverage bottles.

03 Purchased energy (kWh)

Goal 2024: 80.000 kWh



04 Renewable energy

The percentage of injected energy to purchased energy

2021: 50%
2022: 68%
2023: 64%
Goal 2024: 70%

If this percentage reaches 100% (we inject more green energy than we purchase) we are operating climate neutral.